

## **TERMS AND CONDITIONS**

Customer agrees that the contents of the container shall not include the following: Appliances, Tires, Barrels, Drums, Stumps, Paint, Flammables or Toxic / Hazardous Waste as defined by Local, County, State, or Federal Regulations.

Customer agrees to provide clear access to the Container for collection.

Customer acknowledges that any Equipment provided by LePage & Sons, Inc. ("Company") is provided for the convenience of the Customer and shall remain the property of Company. Customer agrees to provide proper care and safekeeping of any Company owned Equipment. Customer is liable to Company for any loss or damage to Equipment in excess of reasonable wear and tear.

Customer expressly agrees to Defend, Indemnify and Hold Harmless LePage & Sons, Inc. from and against any claims for loss or damages to property or injury to person resulting from the Customer's use or possession of Equipment. Customer acknowledges and accepts responsibility for any claim for loss or damages to any driving surfaces, property, or overhead obstructions, etc., regardless of ownership, resulting from the Company's Vehicles or Equipment while servicing the Customer.

### **IMPORTANT INFORMATION:**

#### **Collection:**

- Please have your carts placed curbside by 6:00 a.m. on the morning of your scheduled collection day.
- Face the opening of each cart towards street with handles closest to your house.
- Separate carts at least 3 feet apart.

**Missed Service:** If for some reason your cart was not out at collection time, please give us a call at **763-757-7100** to schedule a collection.

**Holiday Schedule:** LePage & Sons will observe the holidays of New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Collection days will be delayed one day if the holiday falls on your collection day or if your collection day has been affected from a holiday earlier in the week.

**Residential Billing Frequency:** LePage & Sons bills in advance every two months. There are no refunds on prepaid monies.

**Commercial Billing Frequency:** Services are billed monthly for the current month of service.

**Payment Due Date:** Payments are due within 30 days of the invoice date.

**Late Fees:** Applies to any account balances over 30 days. The late fee will be calculated as the greater of \$5.00 or 1.5% of the outstanding balance.

**Payment Returned:** Payments returned are subject to a \$35.00 processing fee. Customer is liable for all legal and collection fees.

**Extra Tip Charges:** Applies to any accounts with overfilled trash carts or for extra bags on the side. The extra charge is \$9.00 per additional tip of the cart.

**Recycling Contamination Fee:** Applies to any accounts that place non-recyclable items in their recycling carts. The fee is \$14.00 each time non-recyclables are observed during collection of recycling.

**Cancellation:** A 30-day notice of cancellation is required. Note there is a Standard \$54 Pull-Can Charge for picking-up carts upon cancellation of service.

**If You're Moving:** It is Customer's responsibility to transfer or cancel your service if you plan on moving. Customer is responsible for service until Company has been notified.

**Electronic Communication:** Customer consents to receive communications from us electronically. Company may choose to communicate with Customer by e-mail, text messaging, by posting notices on websites, or other electronic means of communication. If Customer chooses to not receive electronic communications Customer must reply "STOP" to opt out. Customer agrees that all agreements, notices, disclosures, and other communications that we provide to Customer electronically satisfy any legal requirement that such communications be in writing.

**Compost Billing:** Customers who elect compost service will be billed one time annually. Payments are processed in March of each calendar year.

**If there are any errors on this invoice, please contact Customer Service at your earliest convenience to address the issue at 763-757-7100.**

#### **Bulk items can be accepted IF scheduled (additional fees may apply):**

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|--|---|
| - Appliances / Electronics / Televisions | - Tires                                 |
| - Mattresses and Box Springs             | - Batteries                             |
| - Large Furniture                        | - Other Recyclables (Scrap Metal, Etc.) |

**Please call 763-757-7100 to schedule a special collection**

#### **Not allowed in any load:**

- |                              |                    |
|------------------------------|--------------------|
| - Fluorescent / H.I.D. bulbs | - Infectious Waste |
| - Oil / Paint Filters        | - Hazardous Waste  |
| - Chemicals or Liquids       | - Asbestos         |
| - Ballasts                   | - Barrels / Tanks  |
| - Treated Timbers / Lumber   | - Stumps           |

## **Disposal Disclosure**

LePage & Sons, Inc. is committed to providing the best environmentally responsible solutions to Its Customers and Community. Therefore, to fulfill State requirements, (Minnesota Statute 115A.9302), we have compiled the list below of disposal sites for your information. \*\*\*You may be responsible for any liability that results from contamination at a facility where your wastes have been deposited. Minnesota believes that its waste management systems provide substantially more financial and environmental protection than depositing waste in landfills in other states. Managing your waste in Minnesota may minimize your potential liability. You could face future cleanup liabilities if your waste is taken to a landfill that does not have adequate environmental safeguards.

#### **Primary Disposal Facilities:**

Recycling & Energy Center 100 Red Rock Road Newport, MN 55055 MPCA Permit #SW-286	ECSWC - Cambridge Transfer 4914 Highway 95 NE Cambridge, MN 55008 MPCA Permit #SW-17	Hennepin County 505 6 <sup>th</sup> Ave. N Minneapolis, MN 55405 MPCA Permit #SW-396	Elk River Landfill 22460 Hwy 169 NW Elk River, MN 55330 MPCA Permit #SW-74	Vonco 15301 140 <sup>th</sup> Ave SE Becker, MN 55308 MPCA Permit #SW-580	Eureka! Recycling 2828 Kennedy St. NW Minneapolis, MN 55413 MPCA Permit #000616
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